

ZEN Business – Payment gateway with banking

Monthly subscription	25 EUR / month		
Account opening	0 EUR		
PAYMENT PROCESSING FEES			
Visa Mastercard Apple Pay Google Pay	0,45% + 0,04 EUR For transaction inside European Economic Area 1,95% + 0,14 EUR For transaction outside European Economic Area		
BLIK	0,37% + 0,04 EUR		
Pay with ZEN	0,0% + 0,00 EUR		
iDeal	0,1 EUR + 0,04 EUR		
Bancontact	0,25 EUR + 0,04 EUR		
Neteller	5,2% + 0,04 EUR		
Skrill	5,2% + 0,04 EUR		



Paysafecard	8,00% + 0,04 EUR			
Paysafecash	3,00% + 0,15 EUR			
Trustly	0,5% + 0,04 EUR			
Union Pay	1,4% + 0,04 EUR			
Polish PayByLinks	0,55% + 0,04 EUR			
Wechat	0,5% + 0,04 EUR			
Neosurf	8,00% + 0,04 EUR			
Digital Currency	0,4% + 0,04 EUR			
Webmoney	2,50% + 0,04 EUR			
PayPal	0,00% For all transactions in gateway model			
Sofort	1,65% + 0,30 EUR			
Twisto	1,20%			



BoaCompra Visa Mastercard	8,99% + 0,30 EUR
BoaCompra Boleto	13,00% + 0,40 EUR
BoaCompra Efecty	8,49% + 0,40 EUR
BoaCompra Multibanco	4,49% + 0,30 EUR
BoaCompra PagoEfectivo	9,49% + 0,40 EUR
BoaCompra PagoFacil	8,99% + 0,30 EUR
BoaCompra RapiPago	8,99% + 0,30 EUR
BoaCompra PayPal	11,99% + 0,30 EUR
BoaCompra PIX	13,49% + 0,50 EUR
BoaCompra PSE	5,99% + 0,65 EUR
BoaCompra RedPagos	7,49% + 0,40 EUR
BoaCompra RedCompra	8,99% + 0,30 EUR



INCOMING TRANSFERS

Local transfers EUR, GBP, PLN	0 EUR
SEPA transfers	0 EUR
SWIFT transfers	0 EUR
Internal transfers Between ZEN Users	0 EUR
OUTGOING TRANSFERS	
Local transfers EUR, PLN	0 EUR
SEPA transfers	100 for free Next for 0,10 EUR
SWIFT transfer Cost option SHA	5 for free Next for 3,00 EUR
SWIFT transfer Cost option OUR	10 EUR
Internal transfers Between ZEN Users	0 EUR



ONLINE PAYMENTS SERVICES

Refund	0.22 EUR
Chargeback processing	25 EUR
Individual reports	100 EUR For each hour required for preparing a dedicated report
Visa Mastercard Blik iDeal Apple Pay Google Pay	Free up to 10 000 EUR Above 0,5% fee Additional 1.95% + 0,14 EUR when card is outside of European Economic Area
Webmoney	Price in application
Paysafecard	Price in application
Paysafecash	Price in application
Union Pay	Price in application
Trustly	Price in application
Neteller	Price in application
5 of 7 The pricing availability de	pends on the risk score assessed during the onboarding process and your store's turnover,



Skrill	Price in application					
Digital Currency	Price in appli	Price in application				
EXCHANGE						
Currency exchange	Free up to 20 000 EUR Above 0,3% fee					
CARDS						
Physical cards	3 for free Next for 10 EUR					
Virtual cards	5 for free Next for 5 EUR	5 for free Next for 5 EUR				
ATM Withdrawal	Free up to 1 Above 1,5% fe					
Mastercard Moneysend Recieving transfers on card issued by ZEN	10%	10%	10%	10%		



EXTRAS

ZEN Care (Shopping protection) When something goes wrong with your ZEN Mastercard® purchases, you can request an immediate refund	Yes	Yes	Yes	Yes
Extended warranty Extra year of warranty for all electronics up to €5 000 purchased with your ZEN Mastercard®	Yes	Yes	Yes	Yes
Instant cashback up to 15%	Yes	Yes	Yes	Yes