

## ZEN Deals Terms

Version 1.0

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### 1. What is this document?

This document explains how the ZEN Deals program works and outlines the legal terms governing its use.

By participating in ZEN Deals or benefiting from the cashbacks offered under the ZEN Deals program, you agree to these Terms.

ZEN Deals program is provided by UAB “ZEN.COM,” with its registered office at Lvivo g. 25-104, LT-09320, Vilnius, Lithuania.

### 2. What are ZEN Deals?

ZEN Deals are temporary promotions which enhance the percentage of cashback granted for eligible transactions. Subject to these terms, you can benefit from enhanced cashback on purchases eligible under the ZEN Card Cashback or ZEN Checkout Cashback programs. Please refer to the ZEN Card Cashback Terms and ZEN Checkout Cashback Terms for the specific rules applicable to those programs.

The specific terms applicable for each ZEN Deal, including applicable percentages, duration, and conditions, will be displayed on the ZEN app.

### 3. How do I benefit from ZEN Deals?

#### 3.1 ZEN Card Cashback:

3.1.1 Access the Cashback and Deals page in the ZEN app.

3.1.2 Click the affiliate link for the merchant. The ZEN Card Cashback deals that are eligible for a boosted ZEN Deals cashback ratio are marked on the Cashback and Deals page.

3.1.3 Complete your purchase on the redirected page by using your ZEN Card within 4 hours of clicking the link.

3.1.4 The cashback boost will be credited automatically to your ZEN account, subject to the daily cashback limit provided in Section **Error! Reference source not found.** below.

### 3.2 ZEN Checkout Cashback:

3.2.1 Make a purchase directly through the website of a merchant that is participating in the ZEN Deals program.

3.2.2 Payment can be made using any payment method accepted by ZEN Checkout.

3.2.3 Existing ZEN users will receive cashback automatically in their accounts.

3.2.4 New users will receive an email with a QR code to download the ZEN app and claim their cashback.

## 4. What are the limitations?

4.1 Cashback boosts offered under ZEN Deals cannot be combined with Reward Stones or other promotional offers unless expressly stated.

- For ZEN Checkout Cashback, the participating Merchant is responsible for and has sole authority to determine the eligible product categories and payment methods, cashback percentages and any variations as well as the duration of the promotions, with the right to end offers early. ZEN is not liable for changes to merchant offers, including early termination or amendments made by the merchant.

4.2 All ZEN Deals are time-limited and subject to the promotional periods specified in the ZEN app or by the merchant. The termination of a ZEN Deal does not affect your eligibility for a cashback for a transaction that was completed while the ZEN Deal was still available and was made in line with the terms applicable to it.

4.3 The following limitations apply for ZEN Card Cashback offers that are covered by a ZEN Deal promotion:

4.3.1 The maximum cashback one user can receive from ZEN Card Cashback is limited to **250 EUR per merchant per day**.

4.3.2 ZEN reserves the right to modify or terminate a cashback promotion earlier than originally stated.

## 5. Other terms

5.1 ZEN reserves the right to modify these terms at any time. Updates will be communicated through the ZEN app or other official channels. Continued participation in ZEN Deals after such updates constitutes acceptance of the amended terms.

5.2 ZEN has the right to suspend or terminate a user's access to ZEN Deals and refund or charge you for the previously granted cashbacks if ZEN reasonably suspects that you are violating these terms, abusing or misusing the ZEN Deals program.

5.3 ZEN may discontinue the ZEN Deals program at its discretion without compensation or liability.

5.4 These terms are governed by the laws of the Republic of Lithuania.