

ZEN.COM Lineage Card Terms (LT)

Version 1.0

Published on 10.12.2025.

1. What is this document?

This document sets out the terms and conditions that apply when you use ZEN.COM Lineage Card. We call it the “ZEN.COM Lineage Card Terms”.

These ZEN.COM Lineage Card Terms apply in addition to our [Terms for Business Users](#) or (if you are self-employed or a free-lancer) [Terms for Individual Users](#), and any other applicable terms and conditions. Unless mentioned here otherwise, the [ZEN.COM Card Terms](#) also apply for your ZEN.COM Lineage Card. These terms set out the additional things you need to know when using ZEN.COM Lineage Card and the numerous benefits it offers. If there is any inconsistency between the other terms applicable to you and the ZEN.COM Lineage Card Terms, the latter will apply for your use of ZEN.COM Lineage Card.

If you use ZEN.COM Lineage Card, these ZEN.COM Lineage Card Terms will form part of the legal agreement between you (the account holder) and us (ZEN.COM UAB).

2. What is ZEN.COM Lineage Card?

ZEN.COM Lineage Card is a physical ZEN.COM Card dedicated to select ZEN.COM users. ZEN.COM Lineage Card can only be used for business related expenses. ZEN.COM Lineage Card can be used to make card-not-present transactions or card-present transactions by using a PIN.

ZEN.COM Lineage Card users can benefit from:

i. ZEN.COM Care Priority

While all our users can benefit from ZEN.COM Care, the cases of ZEN.COM Lineage Card holders will be handled as a priority by our ZEN.COM Care team. Please refer to the [Terms for Business Users](#) or [Terms for Individual Users](#) to learn more about ZEN.COM Care.

ii. Airport Lounge Access

ZEN.COM Lineage Card holders have access to over 1,300 VIP airport lounges worldwide.

The Priority Pass Card grants you 1 free entry to select VIP airport lounges per year. Your remaining entries and the entry of your friends and family are charged at the rates provided by Priority Pass. You can search for eligible airport lounges [here](#). You need to activate your priority pass account on the ZEN.COM mobile app before you can use your airport lounge access.

This benefit is provided by Priority Pass Limited of 3 More London Riverside, London, SE1 2AQ. By participating in the Priority Pass program, you confirm that you agree to the [Priority Pass Conditions of Use](#).

iii. ZEN.COM Extended Warranty

The extended warranty is provided by UAB "ZEN.COM". Please refer to the [Extended Warranty Terms](#) for more information.

iv. ZEN.COM Deals

ZEN.COM Deals are exclusive promotions on selected range of products or sellers, including special discounts, cashback offers and many more. You can find a list of the current ZEN.COM Deals on the ZENefits page on your ZEN.COM mobile app. We will notify you via e-mail or push notifications as new ZEN.COM Deals become available. Special terms which apply to specific ZEN.COM Deals will also be mentioned on the offer page.

3. How can I order ZEN.COM Lineage Card?

The ZEN.COM Lineage Card can only be ordered by using the ZEN.COM mobile application. We can enable or disable the option to order new ZEN.COM Lineage Cards at any time at our discretion.

When ordering a new physical ZEN.COM Lineage Card, you will be able to configure multi-application functionality during setup. This includes selecting up to three countries for additional PANs.

4. What are the limitations for getting the ZEN.COM Lineage Card?

ZEN.COM Lineage Card is only available for active ZEN.COM users.

ZEN.COM Lineage Card can only be used for business related expenses. ZEN.COM has the right to change the qualification requirements at any time, at its own discretion.

5. How long I can use my ZEN.COM Lineage Card?

Your physical ZEN.COM Lineage Card will be issued for 4 years.

6. Are there any additional fees that apply to ZEN.COM Lineage Card?

Ordering your ZEN.COM Lineage Card is free of charge. Please refer to ZEN.COM Card Terms and your payment plan for the fees and charges that may be applicable for other services.